

## Corrigendum – II

### ***Request for Quotation For procurement of Desktops / Multifunction printers / UPS***

#### 2.6 Payment Terms

The invoices may be raised by the selected vendor, at the following milestones:

S.No.	Quantum of work Completed (As per the Scope)	Payment
1.	25% of Supply and Installation made as per the Instructions received from the Department. (Including installation of Softwares / Drivers)	25% of the P.O. Value
2.	50% of Supply and Installation made as per the Instructions received from the Department. (Including installation of Softwares / Drivers)	50% of the P.O. Value
3.	100% of Supply and Installation made as per the Instructions received from the Department, (Including installation of Softwares / Drivers).	90% of the P.O. Value
4.	Warranty Period of 3 years and AMC period of 4 <sup>th</sup> and 5 <sup>th</sup> year	2% each year for the warranty and AMC period of 5 years starting from date of delivery.

The payment will be made after receipt of duly acknowledged (signed and stamped) delivery challan(s) or invoice(s), as required by the Purchaser from the officer at the respective location of delivery.

**Last date for submission of bids: 7<sup>th</sup> April, 2015 2PM**

#### **Terms and Conditions for the warranty and AMC period**

The Supplier shall provide comprehensive warranty (including labor and spares) for 36 calendar months (3 years) and AMC for 4<sup>th</sup> and 5<sup>th</sup> year on Desktops, MFDs, UPS (including battery for minimum 18 months) (including labor and spares). This period shall start from the date of delivery of the equipment at the site specified by the Department. The warranty shall cover the System software, Labor and all the hardware parts including updation / upgradation (free of cost) of the Operating System. An undertaking to this effect shall be given by the Bidder in the Fact Sheets. The period of 18 months for UPS will initiate from the date of delivery of the components.

The Service Centers in the State shall be manned by qualified Engineers and one call coordinator. It will be equipped, with sufficient inventory of spares. The supplier will provide prompt

after sales support and shall attend any complaint not later than 24 hours. The minor and major defects shall be rectified not later than 36 hours and 60 hours respectively. If defect is not rectified within the time stipulated as above penalty as prescribed by the Purchaser will be imposed. The exact quantum of penalty per day/ week shall be decided at the time of signing the contract. The maximum penalty for a service call not resolved within the agreed period shall be 5% of the equipment cost. Partial delivery/ installation/ testing of hardware/ system software will not be permissible for acceptance/ payment. The criteria for benchmarking/ acceptance will be conveyed separately. There shall be no separate charges for engineer visit or software upgrade or any other charges whatsoever during the period of warranty or AMC in the 5 years. The warranty certificate for the stated period should be duly stamped by OEM.

The supplier of Desktops , Printers/MFDs and UPS shall keep at least 2% equipments as spare, to provide immediate replacement, with the service centre during the warranty and AMC period. It will be desirable that minor functional problems of these equipments are taken care of by the service centre only.

The vendor shall deliver the equipment within 20 days from the date of the issuance of formal instructions as per details of delivery locations to be provided with PO release by the Department. Defective products delivered should be replaced immediately and should not be billed to the Department.

The vendor shall provide the AMC cost for sixth and seventh year as well in the financial bid. Though the L1 bidder shall be decided exclusive of this cost. In case the Department decides to go for the AMC of equipments for sixth and seventh year, the Department will intimate the bidder before the commencement of fifth year and the bidder may have to extend the PBG for 7 years. The payment for 6<sup>th</sup> and 7<sup>th</sup> year shall be released on the last calendar months, as indicated by the vendor in Annexure IV.

### Annexure IV: Format for Financial Quotation

S.No	Category (Configuration and Specs as per Annexure X of Corrigendum I issued)	Unit Cost including 3 years Comprehensive Warranty and Support(Rs.)	Taxes, Delivery charges, Octroi duty, Edu Cess. Etc. (all inclusive for hardware components)	Annual Maintenance Support for 4 <sup>th</sup> and 5 <sup>th</sup> year (Rs.)	Taxes, Octroi duty, Edu Cess., Site Visits Etc. (all inclusive for AMC)	Grand Total (Rs.)
	As per Indicative number of Units mentioned in the Scope	A	B	C	D	A+B+C+D
1	Desktops					
2	Multifunction Printers					
3	UPS					

\*Attach Model, Make and Specifications with the financial bid

Breakup of AMC Costing for Sixth and Seventh Year*				
S.No	Category (Configuration and Specs as per Annexure X of Corrigendum I issued)	AMC for sixth year (Rs.) (With all inclusive of Taxes and other charges)	AMC for seventh year (Rs.) (With all inclusive of Taxes and other charges)	Total (Rs.)
1	Desktops			
2	Multifunction Printers			
3	UPS			

***\*Not to be considered for L1 criteria.***